



## Evaluation Sheet for all Week – Weekend – Day camps

Thank you for staying at camp. We are always looking to improve the way we operate and we would be very grateful if you would take a few moments to fill in the following questionnaire and return to your host or Guest Services. Whether your stay here has been a positive or a negative experience, we need to hear about it, so please be honest and help us to help you in the future.

Name of group: \_\_\_\_\_

How many children: \_\_\_\_\_

How many adults: \_\_\_\_\_

Date of Camp: \_\_\_\_\_

Camp Facility:  Carey Park Christian Camp –  Piha Mill Camp -  Ferndale Lodge

**For each area of camp we are seeking your comments. We would also like an overall score for that area using a scale of between 1 and 5.**

**1 = Very disappointing and needs significant improvement.**

**2 = Disappointing and needs some improvement.**

**3 = Satisfactory.**

**4 = Good experience and exceeded expectations.**

**5 = Amazingly good and cannot see how it could be improved.**

### 1. Pre-camp Correspondence

How helpful were we prior to camp? Please comment on:  
Information sent to you

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Returning phone calls emails etc.

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What suggestions can you make about how we can improve our pre-camp service?

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<b>Overall Score (1 to 5)</b>	
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### 2. The Staff/Instructors

How would you describe the overall appearance/presentation of staff?

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How would you describe the Welcome and Camp briefing? Please comment on presentation, helpfulness etc.

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Were staff easy to find when needed and approachable/helpful?

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# One Big + Adventure

YOU HAVE TO BE THERE

Do you have any comments on the ability/expertise of any instructors we provided for activities?

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What would you say about the people skills of our activity instructors?

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Were they prompt to turn up for instructing your activities?

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What suggestions can you make about how we can improve our customer relationships?

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<b>Overall Score (1 to 5)</b>	
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### 3. Activities Equipment

Was any of the equipment you used unsatisfactory or not ready to go for you?

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What suggestions can you make about how we can improve our activities?

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<b>Overall Score (1 to 5)</b>	
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### 4. Facilities

Was the accommodation, toilets, dining room etc. satisfactory? Yes/No. Please comment:

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What suggestions can you make about how we can improve our facilities?

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<b>Overall Score (1 to 5)</b>	
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### 5. Food

Were all the meals up to standard? Yes/No. Please comment:

Were guests with special dietary requirements well catered for? Yes/No. Please comment:

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What suggestions can you make about how we can improve our meals?

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<b>Overall Score (1 to 5)</b>	
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# One Big + Adventure

YOU HAVE TO BE THERE

## 6. Safety

Did any injuries/accidents occur during your camp: Yes/No.

(If 'yes', please make sure you have filled in an "Accident record" in the first aid room).

Are there any areas that you think are unsafe at  Carey Park -  Piha Mill Camp -  Ferndale Lodge?

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How would you rate your feelings towards safety at camp, did you feel safe and secure during your stay around the facilities and or the activities.

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<b>Overall Score (1 to 5)</b>	
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## 7. Your Comment

If we could publish a quote from you describing something of your thoughts about Adventure Camps, what would you say?

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Have you any further comments to make:

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Do you have any feel good stories about your camp, experiences, achievements reached, etc.

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Please give completed form to a staff member to pass on to Guest Services or if unfinished while at camp please send to our postal address, 397 Henderson Valley Rd, Henderson Valley, Waitakere 0612

Thank you very much for your time.

(For camp use only:) Tick once this form evaluated and actioned